
	Policy Statement		Doc No: TPG-QMS-PE04
		Rev No: 004 Rev Date: 4-Apr -22	Doc Type: PE Review Period: Annual
Author: Michael Raistrick		Approved by: Ken Slater	

## TPG – Quality Management System – PE04

### Management Systems Policy Statement

Revision			Protector Group Approval		
REV	DATE	ISSUED FOR	ORIGINATOR	REVIEWED BY	APPROVED BY
001	08-Jun-14	General	Andrea Jones	Ken Slater	Ken Slater
002	02-Apr-18	Review	Michael Raistrick	Lynn Thompson	Ken Slater
003	02-May-21	Review	Michael Raistrick	Stuart Baxter	Ken Slater
004	04-Apr-22	Review	Michael Raistrick	Phil Thwaites	Ken Slater

 <b>ProtectorGroup</b> SECURITY	Policy Statement		Doc No: TPG-QMS-PE04
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Author: Michael Raistrick		Approved by: Ken Slater	


The Protector Group is established as one of the U.K.'s leading security companies, with offices in Gateshead, Leeds, Manchester and Livingston. Our services range from the provision of site security for multi million pound construction projects to holding a set of keys for businesses and householders. From conception to completion, we guarantee a bespoke service, delivered with a commitment to ensure that you and your assets are fully secured. Our professional staff have vast industry experience, ensuring you receive effective and reliable provision, and with it, peace of mind.

We are dedicated to ensuring that our products and services are executed to meet contractual requirements within defined timescales to ensure our clients' expectations are satisfied. Our operations will be managed at all times in a way that that minimises risk to our customers, protects the environment, and reduces H&S risks to our employees, to visitors, suppliers, contractors and others who may be affected directly or indirectly by our activities Training and continual risk assessment will ensure that this is undertaken in a controlled manner.

We believe in demonstrating our commitment to continual improvement through the implementation of our Management Systems, compliant with the requirements of ISO 9001:2015; ISO 14001:2015 and BS ISO 45001:2018.

Specifically we will:

- Include quality, environmental and health and safety considerations in existing management systems and initiatives with the aim of improving our management processes, customer satisfaction, environmental and health and safety performance, whilst committing, at a minimum, to compliance with relevant legislation, and other obligations to which the company subscribes.
- Work in partnership with our contractors and suppliers to influence and/or improve their environmental and health and safety performance.
- Maintain safe and healthy working conditions, provide and maintain safe plant equipment and machinery, and ensure safe storage and use of substances.
- Implement systems to review and monitor performance, liaising with outside bodies where relevant, in order to achieve or exceed annually set objectives and targets which will ensure continual improvement.
- Undertake methods of improving efficiency in the use of human resources, raw materials and energy.
- Seek to prevent accidents and cases of work related ill-health and provide adequate control of health & safety risks arising from our work activities.
- Seek to enhance our environmental performance wherever possible, and prevent pollution, which may arise from our processes, operations and work activities.
- Aim to reduce waste generated from our activities and utilise waste minimisation philosophies to promote reuse and recycling or the generation of power from waste.
- Make adequate provision for dealing with all emergency situations in our business.
- Ensure available access to quality, environmental and health & safety information and training for our staff, encouraging them to apply good practice at all times.
- Discuss quality, environmental and health & safety issues regularly at the highest levels of the company and consult with our staff on all related matters.

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- Establish criteria against which environmental, health and safety, and business risks will be evaluated.

This policy, which is publicly available, will be displayed on notice boards in the company's office. It will be reviewed on a regular basis. This policy has been endorsed and approved by:



**Chief Executive Officer**  
 (Having overall responsibility for Quality Health Safety and Environment)  
 Date: 4th April 2022