

	Title: QUALITY MANUAL		Doc No: TPG-QMS-QM01
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Management System Policy and Objectives

6.1 Management Systems Policy Statement

We are dedicated to ensuring that our products and services are executed to meet contractual requirements within defined timescales to ensure our clients' expectations are satisfied. We recognise that the care of the environment and of our employees are central to our business, and we are committed to operating in a manner that achieves these goals.

Our Management System identifies significant quality, health safety and environmental aspects and the associated impacts of our operations. We will work to reduce such impacts by using appropriate solutions and technologies, managed at all times in a way that minimises risk to the environment and to our employees, visitors, contractors and others who may be affected directly or indirectly by our activities. Training and continual risk assessment will ensure that this is undertaken in a controlled manner.

We believe in demonstrating our commitment to continual improvement through the implementation of our Management Systems, in line with the requirements of ISO 9001, ISO 14001 and BS OHSAS 45001.

Specifically we will:

Include quality, environmental and health and safety considerations in existing management systems and initiatives with the aim of improving our management processes, customer satisfaction, environmental and health and safety performance, whilst, as an absolute minimum, committing to compliance with relevant legislation and other requirements to which the company subscribes. To ensure compliance with legislation a legislation register is in place and will be checked and updated on a regular basis.

Maintain safe and healthy working conditions, provide and maintain safe plant equipment and machinery and ensure safe storage and use of substances.

Provide adequate training to ensure our employees are competent to do their work.

Ensure our employees have access to quality health safety and environmental information and advice, encouraging them to apply good practice at all times.

Implement systems to review and monitor performance, liaising with outside bodies where relevant, in order to achieve or exceed annually set objectives and targets which will ensure continual improvement.

Undertake methods of improving efficiency in the use of human resources, raw materials and energy.

Seek to prevent accidents and cases of work related ill-health and provide adequate control of health & safety risks arising from our work activities.

Seek to reduce significant environmental effects and prevent pollution, which may arise from our processes, operations and work activities.

Aim to reduce waste generated from process activities and utilise waste minimisation philosophies to promote reuse and recycling.

Make adequate provision for dealing with all emergency situations.

Discuss quality, environmental and health & safety issues regularly at the highest levels of the company and to engage and consult with our employees on a day-to-day basis on all related matters.

Communicate this policy to all persons working for The Protector Group with the intent that they are made aware of their health, safety and environmental obligations.

This policy, which is publicly available, will be displayed on notice boards in the company's office. The policy will be reviewed on a regular basis.

This policy has been endorsed and approved by:



Ken Slater
Chief Executive Officer, The Protector Group Limited
(Having overall responsibility for Quality, Health, Safety and Environment)

This policy is dated March 2022